



HOTEL FACT SHEET & WINTER CONCEPT

GENERAL INFORMATION

NAME OF THE HOTEL
NATIONAL CATEGORY
ADDRESS
TELEPHONE
TELEFAX
WEB SITE
E – MAIL
HOTEL MANAGER
SALES & MARKETING COORDINATOR
PENSION TYPE
YEAR OF CONSTRUCTION
SERVICE PERIOD
LANGUAGES
SYSTEMS & CERTIFICATIONS

: SUENO HOTELS BEACH SIDE
: Official 5 Star
: Side Mah. Adnan Menderes Bulvarı No: 24/1 Side - Manavgat / ANTALYA
: +90 242 744 10 00 (pbx)
: +90 242 744 10 31
: www.sueno.com.tr
: info@sueno.com.tr
: Mr. Haşim ERDOĞAN
: Mr. Kadir EĞİN
: Ultra All Inclusive (01 April – 31 October) / All Inclusive (01 November – 08 November)
: June 2006
: All Year round
: Turkish, English, German, Russian
: Quality Management System TS EN ISO 9001
: Environmental Management System TS EN ISO 14001
: Food Safety Management System TS EN ISO 22000
: Occupational Health and Safety Management System TS ISO 45001
: Customer satisfaction – Complaints Management System TS ISO 10002
: Green Key & Blue Flag

DISTANCE TO THE AIRPORT
TRANSFER TIME
DISTANCE TO THE NEAREST CITY
DOWNTOWN, SHOPPING AND
NEAREST HOSPITAL
DISTANCE TO THE
HISTORICAL PLACES

: Antalya (AYT)	60 km
: About 45 Minutes	
: Antalya	70 km
: Manavgat	5 km
Side	1 km
: Perge	75 km
Termessos	95 km
Phaselis	150 km
Myra	250 km
Aspendos	30 km
Side	1 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY

: A Resort Hotel builded on a territory of 130.000 m² as a Main Building direct at the Beach and 13 Blocks Villas. The main building consists of 606 rooms over 5 floors and the villas are built around a 2.800 m² swimming pool, which have total 154 rooms. These rooms are available some with pool or garden views.
: Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 260 m). Shallow Sea and fine Sandy Beach.
Pier (15.05 – 15.10), Planet Beach Club, sunbeds and sunblinds are available for Guests.

PLACE OF THE BEACH

WELCOME & FAREWELL

Personel accompanying for VIP's Guests to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Indoor and Outdoor Parking for Free.
Reservation priority at the Main Restaurant for handicapped guests.

OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m ²	Room View		Room sections									Floor		Bath		
				Lat.	Sea	Land	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Laminate	Shower	Bathtub
Standart Room	OSTD	495	31	X		X	1	1			1			1	2+1	X	X		1
Family Room	OFAM	95	43	X		X	2	2			1			1	3+1	X	X		1
Suite Room	OSUI	7	91	X			2	1	1		1	1		1	3+1	X	X		1
Handicapped Room	OSTD	8	31			X	1	1			1			1	2+1	X	X	1	
King Suite	KSUI	1	173	X			2	1	1		1	1	1	1	3+1	X	X		1
Villa Standart Room	GLS	134	31			X	1	1		1	1			1	2+1		X	1	1
Villa Family Room	GLFM	20	54			X	2	2		1	1			1	3+1		X	1	1

Villa rooms are behind the main building, distributed in 13 blocks. These rooms are located on the ground floor or in the 1st floor. Available some with pool or garden views. Villas are closed in Winter season.

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Family Room	Suite Room	Handicapped Room	King Suite	Villa Standart Room	Villa Family Room
Room Cleaning	X	X	X	X	X	X	X
Hot Setup (Tea & Coffee)		X					X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central / 01.04.-31.10 cooling / 01.11.-31.03. heating)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

HONEYMOONERS

Up-grade upon availability to higher room category.
Fresh Flower arrangement at the room.
Fruit basket and a bottle of sparkling wine in the room.
Complimentary "continental breakfast" served in the room (Breakfast service time and date will be arranged via Guest Relations during C/In).
A complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).
%30 discount by massages at the SPA Center.
Honeymoon room decoration (Roses, slippers, bathrobes etc.).

FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m ²				
Main Lobby	Lobby	24 hours		4.087		X		
Reception	Lobby	24 hours				X		
Luggage carrier	Lobby	24 hours				X		
Guest Relation	Lobby	08:30	00:00			X		
Cinema	Ground Floor	15:00	22:00	171	130 Person	X		2 times a day
Entertainment Center	Ground Floor	16:00	00:00	1.035			X	Indoor
Shopping Center	Ground Floor			339			X	9 Shops
SPA Center	Ground Floor	08:00	20:00	900		X		Treatments extra charge
VIP Spa Center	Ground Floor	09:00	20:00	200			X	Facility and Treatments extra charge
Fitness Center	Ground Floor	08:00	20:00	200		X		
Meeting Rooms	Lobby & Ground Floor						X	8 Meeting Rooms
Lollipop Kids Club	Ground Floor	10:00 – 12:30	14:30 - 17:00	120		X		Winter Indoor
Laundry & Dry Cleaning	Ground Floor			534			X	
Car Park	Garage	24 hours		405		X		
Medical Service	Ground Floor	24 hours		77			X	Doctor Visit times
Basketball Court	Outside					X		1 Court
Tennis Courts	Outside					X		4 Hard courts
Football Pitches	Outside						X	2 pieces 90m x 60m Gras & 1 pieces 45m x 38m Artificial Gras

MEAL SERVICES & RESTAURANTS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	07:00	10:00	872 person	456 person	
Late Breakfast	Main Restaurant	Mini Buffet	10:00	11:00	872 person	456 person	
Lunch	Main Restaurant	Open Buffet	12:30	14:30	872 person		Service
Snack	A'la carte	A'la carte	12:30	15:30			
Dinner	Main Restaurant	Open Buffet	18:30	21:00	872 person	456 person	Service
Midnight Snack	Main Restaurant	Mini Buffet	23:00	00:00	870 person	456 person	
Patisserie	Coffee House	Service	15:30	17:30			

A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
No Name	A'la carte	A'la carte	18:30	21:00	35 person	-	Free of charge
No Name	A'la carte	A'la carte	18:30	21:00	35 person	-	Free of charge

Note: A la Carte Restaurants are with Reservation / 1 x time per stay in each Restaurants (depending on availability). Reservation is possible only for one Restaurant in each time. Italian , Mexican , Asia restaurant menus are alternately offered.

BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Ada Bar (Lounge Bar)	Lobby	09:00	01:00	450 person	X		Local alcoholic/nonalcoholic and hot drinks
Coffee House	Lobby	09:00	00:00	152 person	X		Hot drinks
Bowling Bar	Ground Floor	16:00	22:00	30 person	X		Local alcoholic/nonalcoholic drinks
Disco	Ground Floor	23:00	02:00	200 person	X		Local alcoholic/nonalcoholic drinks
Café Türk	Ground Floor	08:30	00:00	350 person	X		Turkish Coffee & Tea
Vitamin Bar	SPA Center	09:00	20:00	10 person	X		Local nonalcoholic drinks. Menu Card is fee of charge.
Indoor Pool Bar	SPA Center	09:00	19:00		X		Local nonalcoholic drinks

Local alcoholic and nonalcoholic drinks: Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Cin, Vodka, Cognac. Some import drinks are served at certain bars and cost extra.

MINIBAR

Bier (2 boxes)	Fanta (2 boxes)	Sprite (1 boxes)	Soda (2 bottles)	Coca Cola (2 boxes)	Water (2 bottles)		
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Note: The contents of the minibar filled 2 times a week.

MEETING ROOMS

Name	m ²	Height	Theater	Class	-U-Shape	Banquet Rectangular	Banquet	Cocktail	Name	m ²	Height	Theater	Class	-U-Shape	Banquet Rectangular	Banquet	Cocktail
Çınar Ball Room	1.300+200	6,5 m	1.800	1.200	300	1.500	1.100	2.050	Ladin	1.200	4	1.400	1.000	200	1.250	900	1.500
Çınar 1	400	6,5 m	400	300	80	300	200	550	Göknar	80	4	100	50	40	50	50	100
Çınar 2	450	6,5 m	600	400	150	400	300	600	Meşe	94	4	110	70	40	50	50	120
Çınar 3	450	6,5 m	600	400	150	400	300	600	Yeşilçam	60	4	X	X	X	X	X	X
Sedir	145	4	180	120	60	120	100	180	Business Center	75	4	X	X	X	X	X	X
Ardıç	106	4	150	60	50	70	60	150	Foyer (Lobby)	1.000	4						

SWIMMING POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Activity Pool	Outside	909	1,40 cm	X	X				
Relax Pool	Outside	334	1,40 cm	X	X				
Cave Pool	Outside	275	1,40 cm	X	X				
Terrace Pool	Outside	275	1,40 cm	X	X				
Terrace Pool – 1	Outside	305	1,40 cm	X	X				
Child Pool	Outside	190	35 cm	X	X				3 slides
Villas Pool	Outside	2.660	1,40 cm	X	X				
Villas Pool – 1	Outside	681	1,40 cm	X	X				
Villas Child Pool	Outside	51	35 cm	X	X				
Indoor Pool	SPA Center	373	1,40 cm	X		X			
Indoor Child Pool	SPA Center	23	35 cm	X		X			
Aquapark	Outside	567	1,20 cm	X	X				8 slides

Note: Outside Swimming Pool are closed in Winter season.

SPA & WELLNESS

225 m ² Indoor Pool	30 m ² Indoor Child Pool	1 VIP Section	1 Fitness Center	1 Vitamin Bar
2 Steam Bath	2 Sauna	2 Turkish Bath	Massage Rooms	Treatment Rooms
2 Changing Rooms	2 Relax Area			
Free of Charge	Turkish Bath	Sauna	Steam Bath	Changing Rooms
	Indoor Pool	Indoor Child Pool	Fitness Center	Relax Area
Extra Charge	Turkish Bath	Sauna	Steam Bath	Adventure Shower
	VIP Section	Vitamin Bar	Massage & Body-Care Treatments	Massage (with Jacuzzi) & Salt & Ice Rooms

SPORTS & ACTIVITIES

Free of Charge	Animation	sjoelbak	Passe-trappe	Boccia		
	Tennis Equipment	Mini Golf	Table Games	Dart		
	Tennis Courts	Cafe Games	Lollipop Kids Club	Table Tennis		
	Fitness Center	Basketball	Mini Football			
Extra Charge	Football Fields	Tennis & Football Lighting	Electronic Games			

LOLLIPOP KIDS CLUB

<ul style="list-style-type: none"> *04-12 Age *13-16 Age Teenage Club (Summer season) *Kids Cinema *Aktivity Room (Painting etc.) *Playground (Summer season) *Mini Disco *Baby Trolley (Rent a Car Extra Charge) *Lollipop Kids Club Service hours can change according the season. 	
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PAVILLONS & BEACH

<p>Pavillon (Planet Beach Club) (Summer season)</p> <ul style="list-style-type: none"> *12 Pavillon Units *Working hours 09:00 – 18:00 *Service is available by reservation from Guest Relation. *Hotel Staff will be glad to provide Vip food and beverage service. 	<p>Beach (Summer season)</p> <ul style="list-style-type: none"> *Working hours 09:00 – 19:00 *Distance to hotel is 0 meter. *Shallow and fine Sandy Beach *260 meter length private Beach *WC, shower, changing rooms *Beach towels , beach sunblinds and sun beds are free of charge *Pier size of 1.664 m² (15.05 – 15.10)
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ENTERTAINMENT

Free of Charge	Animation	Karaoke	Live Musik	Table Games	Tournaments	Nostalgia (Oldies)
Extra Charge	Entertainment Center	Atari Games	Billard	Bowling (4 Line)		
	Play Station	Table Football	Electronic Games			

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Amex, Visa, Eurocard, Mastercard
Late Check Out	X			X	If available; % 50 of the Rack Rate will charged
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				8 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Telephone	X			X	
Shops	X			X	Textile, Souvenir, Silver, Market, Photo Shop, Hairdresser, Rent a Car

All activities depend on season & weather conditions and Sueno Hotels Beach Side may change programmes without any notice.